



## The Banque Populaire (BPRP): project monitoring with Augeo5

### The Organization

Among the cooperative Banque Populaire Group, the Banque Populaire Rives de Paris (BPRP) is one of the largest 21 Banque Populaire French regional banks. The BPRP provides banking, financial and insurance services to a broad consumer and corporate client base. With 188 bank branches in Paris and in the surrounding area, BPRP has over 2,000 employees and serves over 572,000 clients.

Around 200 employees – IT department members, including production teams and management – are Augeo5 users. The Augeo5 software package is also deployed for other non-IT activities, like managing Branch office renovation activities or defining new control procedures, which also work in project mode.

### The Challenge

“We needed a project follow-up and planning tool which would allow us to better allocate human resources to projects and improve cost and budget planning at the same time. We had two options: either develop an internal solution, or adopt a solution offered by a leader in integrated project, service and resource management. We quickly chose the second alternative and selected Augeo Software,” explains Nathalie Lorthiois, Director of Information Systems at BPRP.

### The Solution

Augeo5 allows the global monitoring of all the projects, the forecast of resources usage and time reporting for all activities. “This way of operating brought several positive changes to our management and control practices,” comments Nathalie Lorthiois, it has also impacted the way we work as an organization.”

Before implementing Augeo5, heterogeneous tools were in use, it was difficult to get visibility over projects and controls were not as rigorous as wished. Now, projects are clearly under control from the beginning to the end which is about 12 to 18 months, for most projects. “We were able to see the benefits of our investment very quickly,” added Nathalie Lorthiois.

### Benefits

The Augeo5 implementation has led to improvements in the strategic planning process as well as more efficient cost monitoring (valuation of the time spent on project). Furthermore, it helped optimize the external service provider costs, all contributing to more reliable and accurate management accounting information.

The Augeo software solution provides tangible and measurable gains in terms of efficiency and performance. Some of the gains witnessed by the BPRP are:

- Cost optimization for external service providers
- Replacement of heterogeneous or inadequate tools with an integrated solution for resources, planning, and budget
- Improved project management practices